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Cartus Press Releases

Cartus Receives Connecticut Quality Improvement Award Gold Innovation Prize for Shockwatch® Program

Company also earns 16 silver awards for innovations in global relocation service

**DANBURY, CONN 08-17-2006** — Cartus Corporation, the premier provider of global mobility management and workforce development solutions serving corporate, government and affinity markets, today announced that it has received one gold and 16 silver CQIA "Innovation Prizes" from the Connecticut Quality Improvement Award Partnership Inc. (CQIA). The awards recognize Cartus' work in 2005 to improve service to its clients. Cartus earned the distinction as the corporation with the largest number of CQIA Innovation Prizes in 2006. Over the past 11 years, Cartus has collected a total of six gold and 191 silver prizes from the statewide organization.

Cartus received a prestigious gold CQIA Innovation Prize for a program developed around the use of a device labeled ShockWatch® 1 Impact Indicator which is a simple, unique, and first-of-its-kind solution designed to instantly identify dropped or damaged packages, providing an extra level of customer care. The program gives Cartus relocation customers the opportunity to work with the household goods provider to select the most valuable boxes to which to adhere the ShockWatch Impact indicator label. The signature element of the program is a bright orange label that is equipped with a gauge designed to turn red if the affected box experiences any significant impact. The product provides certification of condition, and, when required, allows potential damage to be easily identified giving customers an increased level of confidence and comfort that their household goods breakable items are being handled with the best of care. The level of precaution reflected by details such as the ShockWatch label shows the consideration that Cartus takes with each client.

"The tremendous efforts of our workforce to create innovative practices is obvious, as demonstrated by the great number of CQIA prizes bestowed upon Cartus," stated Kevin J. Kelleher, president and CEO. "We are particularly proud of our gold prize won for our ShockWatch program, which clearly demonstrates how technology can support customer satisfaction in a direct and simple way."

"It is inspiring to see the continuing large number of organizations – both large and small; public, private, government, health care, education and not for-profits – driven by innovation and performance excellence that reach for third party endorsement for their products and services from the Connecticut Quality Improvement Award's Innovation Prize," stated Sheila Carmine, founder and executive director of the 19-year-old CQIA Partnership.

The individual department winners will be honored at the CQIA 19th Annual Conference on Quality and Innovation taking place at the Water's Edge Resort in Westbrook, Conn., on Oct. 20, 2006.

1 'ShockWatch is a registered trademark of Media Recovery, Inc.'

**About the Connecticut Quality Improvement Award Partnership**

A Connecticut nonprofit (501(c) (3) tax-exempt corporation, the CQIA is an active partnership among the private sector, state and municipal government, and the educational community, which annually sponsors a three-tiered awards program that recognizes organizations for their accomplishments. The Connecticut Quality Improvement Award Partnership, Inc., America's first state-level quality award using the Malcolm Baldrige National Quality Award for Performance Excellence criteria, was founded in 1987 in an effort to advance innovative programs that improve quality, performance excellence, and marketplace competitiveness.

**About ShockWatch**

ShockWatch specializes in Damage Prevention, offering shipping and handling, as well as equipment monitors, for use in a variety of industries and applications. ShockWatch products are used to monitor the handling of goods from production to delivery and the operation, access, and usage of equipment with the goal of reducing costs by preventing damage. ShockWatch, along with Media Recovery and The Damage Prevention Company, is part of the MRI family of companies. MRI helps customers achieve new levels of efficiency, quality, and safety and provides services to two-thirds of the Fortune 100 and over half of the Fortune 1000 companies. For more information, visit us at [www.shockwatch.com](http://www.shockwatch.com)

**About Cartus**

Cartus Corporation is the premier provider of global mobility management and workforce development solutions serving the corporate, government and affinity markets. Through its industry-leading outsourcing, consulting, intercultural and language training, Cartus helps the mobile workforces of organizations of all sizes achieve success worldwide. With 50 years of experience, Cartus helps clients achieve cost reductions and enhances service performance to accomplish their organizational objectives. Cartus, formerly known as Cendant Mobility is part of Realogy Corporation (NYSE: H), the world's leading real estate franchisor, has a diversified business model that also includes real estate brokerage, relocation and title services. Headquartered in Parsippany, N.J., Realogy ([www.realogy.com](http://www.realogy.com)) has more than 15,000 employees worldwide.

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